



Office Use Only  
 ISP Mgr: LS \_\_\_\_\_ Optigold:   
 CO: \_\_\_\_\_ / \_\_\_\_\_  
 Start Date: \_\_\_\_\_ ISP Mgr:

# ADSL RESIDENTIAL APPLICATION

Tel: 604-482-1190  
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 email: info@lightspeed.ca

Internet Lightspeed  
 200 - 6960 Royal Oak A venue  
 Burnaby, BC V5J 4J2  
 www.lightspeed.ca

## 1 Provide New Member Details Please use the address listed on your current telephone or utility bill

First Name: \_\_\_\_\_ Surname: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City/Town: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_  
 Home: ( ) \_\_\_\_\_ Fax: ( ) \_\_\_\_\_  
 Work: ( ) \_\_\_\_\_ e-Mail: \_\_\_\_\_

## 2 ADSL Service Details

ADSL  ADSL number: \_\_\_\_\_ Carrier: \_\_\_\_\_ Cancellation date: \_\_\_\_\_  
 Naked ADSL  VPOP: \_\_\_\_\_ Cancellation number: \_\_\_\_\_

## 3 Choose Account Option(s)

Account Choices	Extra Notes:
6Mbps <input type="checkbox"/>	<ul style="list-style-type: none"> <li>ADSL 2+ Modem (OV303R6) \$49.95 <input type="checkbox"/></li> <li>Wireless ADSL 2+ (OV504WN) \$69.99 <input type="checkbox"/></li> <li>VDSL Modem (OV604V) \$95.95 <input type="checkbox"/></li> <li>Wireless VDSL (OV804WVA) \$129.99 <input type="checkbox"/></li> <li>Bonded Wireless VDSL (OV604WVH) \$139.95 <input type="checkbox"/></li> </ul>
15Mbps <input type="checkbox"/>	
25Mbps <input type="checkbox"/>	
50Mbps <input type="checkbox"/>	
100Mbps <input type="checkbox"/>	
Bonded <input type="checkbox"/>	
Inside Wiring Fee <input type="checkbox"/>	Client Owned Modem: _____ <input type="checkbox"/>
No Data Cap <input type="checkbox"/>	<b>Modem Shipment Options:</b> <span style="float: right;"><b>Pickup at Lightspeed</b> <input type="checkbox"/></span> Your modem may be shipped to you for a minimum charge of \$10.00 <span style="float: right;"><b>Courier Modem</b> - <input type="checkbox"/></span>
	<b>ADSL Line Filters</b> (Please indicate total number required): Each device that shares a line with the ADSL (i.e., phones, fax, answering machine, etc.) requires a filter to prevent interference with normal operation. 2 filters are provided with your modem. Additional filters are \$9.50 each <input type="checkbox"/>

## 4 Choose Your Payment Plan, Provide Your Payment Details

**PLEASE NOTE** For your convenience, we offer preauthorized payment from your credit card or bank account. We also accept payment by cash, cheque or online banking.

**CREDIT CARD** - Please enter details here  
 By signing, you agree that Internet Lightspeed may bill your account for any charges you accrue as a result of your use of Internet Lightspeed's services. You also agree to pay the card issuer any such amounts as detailed in your agreement with them

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Name on Card: \_\_\_\_\_  
 Card Number:                       
 Expiry Date:  /

**DIRECT DEBIT** - Please enter details here  
 By signing, you agree that Internet Lightspeed may bill your account for any charges you accrue as a result of your use of Internet Lightspeed's services. You also agree to pay the card issuer any such amounts as detailed in your agreement with them

Please attach a void cheque, or fill out the above information, using the sample provided to the right as a guide.

Your Name \_\_\_\_\_ 097  
 1342 Main Street  
 Pay to \_\_\_\_\_  
 \_\_\_\_\_ /100

"097" "02385-004" "12486781"  
 Transit# Bank# Account#

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## 1 Residential ADSL Service Agreement - PLEASE READ CAREFULLY & APPROVE

**I understand:**

- the ADSL plan, contract and hardware option I have selected,
- the prices quoted are for self-installation with phone support and do not include applicable taxes, government mandated fees, tariffs, or the \$4.95 system access fee.
- Lightspeed's support services are limited to my ADSL connection and do not extend to home networks or other attached devices. Lightspeed's on-site service is available at extra cost
- A minimum of 5 working days is required for service connection to be completed (unless otherwise notified) and that connection time also depends on port availability and other factors beyond Lightspeed's control,
- All services provided by Lightspeed must be paid in advance. A late payment charge applies if my account is not paid by the due date indicated on the invoice. This charge will apply to the unpaid portion of the account and is based on a monthly compounded rate of 1.5%. If my account is in arrears, it may be disconnected at the discretion of Lightspeed and a reconnection fee of \$25.00 may apply.

**Account Cancellation:** I may cancel my service agreement at the end of my contract period by providing Lightspeed with 30 days written notice. If I cancel my service before the end of the contract period I agree to pay Lightspeed a cancellation fee equal to 50% of my average monthly usage, where usage is applicable, plus 50% of the monthly recurring charges for each of the charges specified in the service agreement for each month remaining in the contract period.

**Data Transfer Limits:** I understand and acknowledge the data transfer limit on my account and agree to pay for any data transferred on my account beyond the limit at a rate of \$0.02 per megabyte. I further understand that this limit includes **any data transferred to or from any computer on my account**. Any activity originating from a machine using my account, whether known or unknown, is solely my responsibility. I also understand that anti-virus software combined with a firewall, although not mandatory, is highly recommended to protect my system while using Lightspeed's ADSL service.

**My Personal Data:** I hereby authorize Lightspeed, its employees, agents or assigns to collect and use personal information regarding myself and my credit history, from other firms and corporations, credit bureaus and other parties to administer my credit and their credit policy. This contract has been read and agreed upon in its entirety, including terms and conditions as posted on the official Lightspeed website. I certify that all information provided on this form is true and correct. I will be responsible for all fees/charges incurred through the usage of this account by myself and others.

Printed Name: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_ Salesperson(s) \_\_\_\_\_

Invoiced on: \_\_\_\_/\_\_\_\_/2015 Ordered on: \_\_\_\_/\_\_\_\_/2015